

# PARK-DADDY® TROUBLESHOOTING

- **Red LED on Infrared Head Unit “A” is illuminated. (Infrared Head Units are not paired properly.)**
  1. *Check to see if both Infrared Head Units are mounted identically with the same height and clearance measurements.*
  2. *Check for obstructions that are blocking the path of the beam.*
  3. *Check the appearance of the lenses on both Infrared Head Units. If necessary clean by wiping with a soft, damp cloth.*
  4. *Remove and re-install the batteries in both Infrared Head Units.*
  5. *Install new batteries in both Infrared Head Units. Batteries could be fully discharged in Infrared Head Unit “B”.*
  6. *If the Red LED are still on after trying steps 1, 2, 3 and 4, call Customer Service.*
- **Green LED on top of either Infrared Head Unit does not flash every 15 seconds or the Red LED on Infrared Head Unit “A” is not illuminated.**
  1. *Batteries are fully discharged or batteries are not properly installed.*
  2. *If the Green LED is still not flashing after trying step 1, call Customer Service.*
- **The LED on the top of one or both Infrared Head Units flashes RED every 5 seconds.**
  1. *Low Battery power. Replace batteries immediately.*
  2. *Check to see if the batteries are in the proper position.*
- **Garage door opener malfunctions after installing the Park-Daddy.**
  1. *Although a very rare occurrence, the Park-Daddy could interfere with the garage door safety sensors causing a malfunction. Swap Infrared Head Unit “A” with Infrared Head Unit “B” and vice versa. This procedure should stop any interference.*
- **No color illuminating from the status indicator and no tone on the RF Radio Receiver.**
  1. *Make sure your ignition switch in your car is turned on.*
  2. *Check to see if you have power to the DC cigarette lighter port. If not, check the fuse in your car.*
  3. *Check the fuse in the RF Radio Receiver by unscrewing the tip of the bottom portion of the RF Radio Receiver.*
  4. *Perform a hard reset by unplugging the RF Radio Receivers from the DC ports, remove and re-install the batteries in both Infrared Head Units.*
  5. *Refer to RESTORING FACTORY CHANNEL SETTINGS section on page 12.*
  6. *If steps 1, 2, 3, 4, and 5 did not correct the problem, call Customer Service.*
- **No color illuminating from the Status Indicator, but the tone sounds on the RF Radio receiver.**
  1. *Internal problem. Call Customer Service.*
- **Volume control does not work and/or no tone sounding, but the Status Indicator illuminates on the RF Radio Receiver.**
  1. *Internal problem. Call Customer Service.*
- **IF THERE ARE ANY OTHER TECHNICAL PROBLEMS WITH THIS PRODUCT THAT IS NOT MENTIONED ABOVE, PLEASE CALL CUSTOMER SERVICE.**